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| Term | Definition |
| Address | Specific location composed by street, zip code, town and country that can represent where a customer is located or where an order should be delivered. |
| Administrator | Responsible for managing (e.g., creating, deactivating) the various system users and their respective permissions, as well as for the overall system configuration. |
| Bill of Materials | List of Parts used in the manufacturing of a product and their quantity. |
| Bill of Operations | List that represents the different sequences of operations made in the manufacturing of a particular product family and their order. |
| B.O.M | Acronym for “Bill of Materials”. |
| B.O.O | Acronym for “Bill of Operations”. |
| Colour | Colour of a product. |
| Company Customer | Represents a customer that is a company. Used in systems where customer type must be identified manually. |
| Component | Used in the manufacturing of a profuct. It’s the intermediate step in the production line. |
| Customer | Represents a company or individual that has placed an order. They are identified by their VATIN. |
| Customer Order | Set of products ordered by a customer. |
| Entity | Can be a Customer or a System User. |
| Factory Layout | Arrangement of stations in a factory. |
| Individual Customer | Represents a customer who is an individual. Used in systems where customer type must be identified manually. |
| Island | A group of workstations or machines that operate together in a production layout. Each island can contain multiple machines and operators performing an interconnected sequence of operations. |
| JobShop | Flexible production layout used for short-run production or project-based manufacturing. |
| Machine | Equipment used to perform specific operations in the manufacturing process, located at a single workstation. Each workstation contains only one machine, operated either by a human operator or automatically. |
| Material | Material that a product is made of. A product can be made of multiple materials. |
| Operation | Represents a specific manufacturing process that takes place in a workstation. |
| Part | Can be a Product, Component or Raw Material. Is used in the manufacturing of a Product. |
| Plant Floor | Place that comprises a set of stations organized according to the layout. |
| Plant Floor Manager | Responsible for specifying the factory production lines and their respective machines. |
| Product | Variant of a product family that can have colour, size and/or material and represents a finished good that can be sold to a customer. |
| Product Family | Type of good that is manufactured. Can have multiple variants. |
| Production Manager | Responsible for maintaining information related to products and used raw materials, and for controlling and managing information associated with production orders. |
| Production Order | Quantity of products to de made to satisfy a specific order. |
| Production Planning | Process of organizing and scheduling production activities. |
| Raw Material | Used in the manufacturing of a profuct. It’s the first step in the production line. |
| Set of Operations | A detailed sequence of steps performed at a workstation as part of the manufacturing process. Is listed in the B.O.O of the product family. |
| Size | Dimension of a product. |
| Station | The workstation where a machine or human operator performs specific manufacturing operations. |
| System User | Represents the individuals using the system. They can have the roles: Production Manager, Plant Floor Manager, and Administrator. |
| Value-added tax identification number | Identifies individuals and legal entities for value-added tax purposes. |
| VATIN | Acronym for “Value-added tax identification number”. |